Benefits

	BRONZE	SILVER	GOLD	PLATINUM	DIAMOND
Tier Credits Required for Entry	0	600	4,000	10,000	20,000
Advance Points earned for every $8 turnover	1	1.25	1.5	2	2.5
Advance Points earned for every $1 spent on Food & Beverage[1]	5	5	5	5	5
Redeem Advance Points for Cash[2]	●	●	●	●	●
Redeem Advance Points on Food & Beverage	●	●	●	●	●
Exclusive Chances to Win	●	●	●	●	●
Exclusive offers on the CSi Mobile app[3]	●	●	●	●	●
Exclusive offers on Food & Beverage[4]	●	●	●	●	●
Earn & redeem Loyalty Bonuses[5]	●	●	●	●	●
Bar discount[6]		5%	10%	15%	30%
Birthday Rewards		●	●	●	●
Non-expiration of Advance Points[7]			●	●	●
VIP Exclusive Chances to Win			●	●	●
VIP Exclusive event invitations			●	●	●
Exclusive Secure Parking			●	●	●
Personalised Hosting				●	●

DOWNLOAD OUR CSI CLUB SOUTHPORT MOBILE APP TO UNLOCK MORE BENEFITS!

Our History

CSi Club Southport has played an important part in the Southport community for over 50 years. It all began with a group of working-class locals who would meet each Sunday to enjoy a few cold beers and a yarn where the Club now stands.

During one of these catch ups, the decision was made to form their own Trade Union Club, and so the hard work of raising funds and community support began. It was in 1967 that their dream became a reality and on the site of the old Southport Railway Station they opened the doors to the Southport Workers Club.

We have come a long way from what was known to the locals back in the day as The Tin Shed and in 2013 after an extensive renovation, we became CSi Club Southport. We are proud to have been able to support numerous sporting and charity groups over the years and as we continue to grow, we look forward to doing what community clubs do best, giving back to our community.

Advance Rewards Terms & Conditions

All Members must be 18 years or over to join Advance Rewards and present valid photographic identification. 1. Advance Points will not be earned on transactions where payment, or partial payment, includes Advance Points.
2. Minimum number of Advance Points for redemption for cash is 500 or $5.
3. Member must provide a valid Australian mobile number.
4. No further discounts apply to Member Exclusive Offers. 5. Loyalty Bonuses automatically expire 7 days from trigger date. 6. Discounts apply to all transactions - cash, cash/Advance Points, or Advance Points. 7. Advance Points will automatically expire each year on October 31st for Bronze & Silver members.
8. Bronze accrual rate.

CSi Club Southport practises the responsible service of alcohol.
Gamble Responsibly.

Gamblinghelp

PHONE | FACE-TO-FACE | ONLINE

1800 858 858 | www.gamblinghelponline.org.au

Lifeline on 131 114
Relationships Australia on 1300 364 277 or visit **gamblinghelponline.org.au**

Be rewarded each time you visit

Advance Points

EARNING ADVANCE POINTS

You will earn Advance Points when using your Advance Rewards Card, either by playing the gaming machines or purchasing food or beverages. You can later spend your Advance Points throughout the Club or redeem them for cash!

$1 bar/bistro cash spend[1] = 5 Advance Points

$8 gaming turnover[8] = 1 Advance Point

CHECKING YOUR BALANCE

You can check your Advance Points balance at any time:

1. MOBILE APP

Download the CSi Club Southport app from your app store, after logging in your balance will be displayed on your Profile tab.

2. KIOSK

Swipe your Advance Rewards Card at any of the Kiosks and select Home, enter your pin then Touch to View Your Balance.

3. GAMING MACHINE

Insert your Advance Rewards Card into any of our gaming machines, enter your pin, select My Account then Bonus Points.

4. POINT OF SALE

Have a staff member swipe your Advance Rewards Card at any of the tills and they can advise of your Points balance.

REDEEMING YOUR ADVANCE POINTS

REDEEM REGULARLY

Be sure to redeem your Advance Points regularly as they automatically expire on October 31st[7] each year!

1. KIOSK

You can convert your Advance Points to cash vouchers at any of our Kiosks. Cash vouchers are redeemable in denominations of $5, $10, $20 and $50. Simply Touch to Redeem Points for Cash then present your voucher(s) with your Advance Rewards card to our Gaming Cashier where it will be exchanged for CASH!

2. POINT OF SALE

You can redeem your Advance Points for purchases at the Bistro and Bar at any time. Have a staff member swipe your Advance Rewards Card at the time of purchase and ask to redeem your Advance Points.

Cashless Gaming

A fast and reliable way of collecting your payouts and easily moving between machines without having to cash out. Card It allows you to store your gaming payouts and credits on your Advance Rewards Card. This means no waiting for Gaming Attendants or waiting to sign tickets for payouts, so our Gaming Hosts can spend more time giving you great service!

If you can't remember your PIN, see one of our Gaming Hosts who will be able to assist you – remember to keep your PIN secure and change it regularly. To collect your credits, visit a Cash Redemption Terminal in our Gaming Room.

Make sure your Advance Rewards Card is correctly inserted before you start playing to earn your promotional entries, Advance Points and Tier Credits!

Kiosk Offers

Remember to swipe your Advance Rewards Card at any of our Kiosks to see if you have any surprise offers waiting for you!

Tier Credits

Advance Rewards guarantees you a minimum of 6 months in your Tier and you can move up a Tier at any time throughout the Tier Period. That means, if you accrue the required Tier Credits and move from Bronze to Silver within the 6 month period, you will be a Silver Tier Member until the following Tier Period; ***guaranteed!***

Tier earning periods start on 1 May and 1 November. All members Tier Credits will be reset to zero to commence the new Tier earning period.

EARNING TIER CREDITS

You will earn Tier Credits when using your Advance Rewards Card, either by playing the gaming machines or purchasing food or beverages.

$1 bar/bistro spend = 1 Tier Credit

$12 gaming turnover = 1 Tier Credit

CHECKING YOUR TIER

You can check your Tier Level & Tier Credit balance at any time:

1. MOBILE APP

Download the CSi Club Southport app from your app store, after logging in your level & balance will be displayed on your Profile tab.

2. KIOSK

Swipe your Advance Rewards Card at any of the Kiosks and select Home, enter your pin then your level & balance will be displayed at the bottom of the screen.

3. GAMING MACHINE

Insert your Advance Rewards Card into any of our gaming machines, enter your pin, select My Account then Bonus Points.

REDEEMING TIER CREDITS

Tier Credits cannot be redeemed, they simply provide a view of your activity to determine which level of rewards you enjoy!